

Litigation is increasingly substantiated by electronic evidence. Producing the relevant files and emails in a timely, cost-effective manner is a concern for enterprise legal and IT departments everywhere. Index Engines works with both eDiscovery Service Providers and enterprise eDiscovery teams to quickly, easily and cost-effectively produce Electronically Stored Information (ESI) to support litigation and comply with Federal Rules of Civil Procedure (FRCP).

We see a trend of enterprise IT teams becoming more proactive and moving the ability to process and extract tape data in-house. Index Engines allows IT to obtain the goal of gaining control and accessing ESI stored on offline tapes, and even shredding tapes in order to eliminate future liability. Following are the most prevalent reasons we've encountered behind this trend. Many of these have come about due to the existence of the Index Engines Tape Engine, without which in-house tape discovery would be next to impossible.

Litigation-readyTM infrastructure is more cost-effective than per incident discovery.

Make an investment for the future instead of repeatedly outsourcing processing for one time use.

The breakpoint comes very quickly when comparing third party tape processing fees to a technology investment to process tapes in-house. A proposal from an eDiscovery service provider to process a handful of tapes would cost about the same as buying the Index Engines Tape Engine directly and doing the job yourself. Once the asset is owned the appliance can be reused over and over to reactively process additional tapes for litigation or to begin a proactive approach to tape discovery.

Reduce costly tape storage fees.

Offsite tape storage fees can add up fast. Be sure that you are only storing what you need.

Tape storage costs average a few cents per tape per day. Storing tens of thousands of tapes for a year could cost millions. With Index Engines you can discover what's on these tapes, and then only store the relevant data – not useless systems files or endless duplicate emails. Our experience tells us that on average only of 1% of data on tapes is uniquely responsive. Culling out the useful information allows you to store only a fraction of the tapes, saving significant recurring expenses.

The barrier to entry has been removed.

No need to setup costly infrastructure for accessing tape data in non-production formats. New technology allows direct access to information stored in proprietary backup formats without the use of the backup software.

Gone is the need to maintain the software, skill set and infrastructure necessary to restore your data from backup tapes. With Index Engines one appliance allows you access into all the common backup formats; ArcServe, TSM, Netbackup, Backup Exec and Networker. Search and extract the data on your tapes, including those from the latest merger or acquisition, all through one user interface.

The burden argument no longer holds water.

Amendments to FRCP have eliminated the validity of arguments claiming ESI is too difficult to produce.

Arguments claiming that producing ESI for legal discovery is too burdensome are being rejected by courts. With Index Engines the argument is mute, because our solution lifts the burden. The Tape Engine allows you to catalog, index, query and extract data from tape in 75% less time at much lower cost. The requirements to produce electronic evidence will only get more stringent – so you need to put an environment in place to respond quickly and effectively.

Eliminate painful fire drills.

In-house tape processing allows you to manage your own projects and control your own timelines.

By choosing Index Engines as your in-house data discovery solution you eliminate your dependency on third party providers. Performing tasks in-house allows legal and IT to work together to establish repeatable processes that can be implemented when a request arrives. You can begin discovery immediately upon receiving the request instead waiting for pricing, availability and transport to a vendor. Discovery requests can be handled at a moments notice.

Gain detailed insight into your data assets for on-going risk assessment.

The earlier the enterprise has insight into their electronic information the better they can assess risk and pursue an informed course of action.

Not only can Index Engines serve your reactive data discovery needs, but we can allow you to proactively index data as it moves to long term storage. A discovery platform across online and offline data allows legal teams to proactively search emails and files by date, author or content and be aware of potential liabilities, security concerns or compliance issues. For the first time a well educated course of action can be determined, based on data and facts, very early in the legal process.

Restrict third party access to sensitive data.

Typically when tapes leave storage they move from law firm to eDiscovery consultant to tape processing firm. How many third parties do you want viewing your data?

With Index Engines you can regain control over your sensitive data. We allow you to retrieve the data you need without ever having to send the tapes out. Only trusted members of the legal team will see your data - and only what pertains to the specific situation.

Transferring tapes is risky.

It's simple – tapes fall off trucks, get dropped or damaged.

Keeping mountains of tapes containing legacy data is a liability. To remove this risk and expense the logical approach is to extract the responsive data, place it on litigation hold and stop transporting tapes. Index Engines provides the platform you need to bring tape data in-house.

Specialized skills are no longer required.

The need for high-tech skills to access data on backup tapes has been eliminated.

Index Engines provides an automated platform to scan, index and extract responsive data from tape. Processing occurs in minutes not weeks. The need to understand backup formats or even use the backup software is eliminated. Processing tape data can be done by an in-house technician rather than an eDiscovery specialist.

Easy to implement.

The Index Engines standalone solution allows rapid tape processing.

Setup is fast and easy. On average our clients are up and running in 30 minutes from out of the box, to spinning the tapes, to creating the catalog and index. Quicker than over-nighting your tapes to a service provider – responsive data can be extracted from tape in house faster than ever before.

Index Engines offers flexible implementation models to fit your situation. Take advantage of our training programs to educate internal manpower. Or work with our partner network to help build your litigation-ready infrastructure.